

## Hotelier with Multiple Locations Consolidates Invoicing and Improves Accessibility for All

### AT A GLANCE

With locations across the country, Oliver Companies is a rapidly-growing organization. This growth has led to a need to quickly scale the company's accounting processes in order to better manage incoming invoices. With projects including multiple Hilton, Hampton Inn and Comfort Inn locations, the company was dealing with paper-based processes that slowed payments down.

To manage its growth at minimal expense, Oliver Companies chose to outsource its accounts payable processes. Recently we spoke to Scott, controller with Oliver Companies' hospitality division, about the impact automation has had on their day-to-day operations.

### ▲ CHOOSING CENTREVIEWS

Prior to automation, suppliers sent invoices directly to each hotel site, where general managers approved them before forwarding them to central office. This process was tedious and time-consuming, and could easily lead to lost paperwork and missed payments. Oliver companies chose to outsource the process to Centreviews, whose API division can handle inputting every invoice into a central system, where employees can work with them. Now, suppliers send invoices directly to API, where they're input immediately upon receipt.

"They look at their invoices, and it comes back to us at the corporate office, and we can look at invoices and approve them as we need to, but it's way easier than getting invoices mailed here and trying to pay them," Scott says.



Oliver Companies

### COMPANY OVERVIEW

Oliver Companies manages commercial real estate development, with hotels being built across a wide geographic range. As the company has grown, they've needed a more efficient way to process checks. The transactions had become so unwieldy, automation was necessary, especially since things were being handled by one person at the time.

## ▲ STREAMLINING JOBS

Scott has seen the biggest change with the person who manages all of the incoming invoices and payments. She prefers to sign off on every invoice to avoid errors in processing. Unfortunately, this created a bottleneck under the old system, which slowed everything down. Sometimes invoices were paid late, leading to possible issues with suppliers.

“If they’re sent to API, they’re done,” Scott says. “They’re in the system, and they’re done faster.”

## ▲ JOB SATISFACTION

Currently Oliver Companies is finalizing the process of redirecting invoices to API, while also helping with training. But the person who currently manages invoices is already seeing the benefits of everything going to API, including possibly being able to spend her time on more analytical activities, rather than being stuck at her desk, passing papers around all day. It’s streamlining her job, allowing her to view every invoice on the screen in front of her and make approvals in a matter of minutes. In addition to less paper, this also means she can focus on higher-level duties, such as helping the company improve its budget.

“It’s streamlining her job,” Scott says. “She sees the benefits of streamlining, whether it’s less paper and it’s all up there, and she can manage it better, and then that is going to be the next thing that we do, is hopefully expand her into more analytical things. Of all people to help control costs, it would be her because she sees all the bills.”

With a new system in place, the accounting team at Oliver Companies can log in and manage invoices, whether they’re in the office or at home, thanks to the cloud-based nature of the software. Suppliers get their payments in an efficient manner and employees are free to focus on other aspects of their jobs. Now that everything is running more efficiently, Scott feels the team will be able to focus on more analytical activities, rather than processing paperwork.

### ABOUT CENTREVIEWS

Centreviews Business Intelligence Suite is a simple, scalable, and secure solution that automates accounts payables, accounts receivables, workflow and document management processes and reduces labor with Robotic Process Automation (RPA). It is a suite of solutions that helps companies identify, resolve and prevent problems with their accounts payables, accounts receivables or document management processes. It is a cloud-based, mobile optimized platform that can be integrated with existing processes and technologies that enables companies to implement and maintain best practices for accounts payable, accounts receivable and document management process to improve visibility, improve controls, improve efficiencies, and improve profits! For more information, please call +1.651.675.2600 or visit [www.centreviews.com](http://www.centreviews.com)