



International Supplier uses Centreviews to stream line its payables process and augment its sophisticated supply chain systems to ensure uninterrupted deliveries of products to its customers.

AT A GLANCE

Founded more than three decades ago, Katun Corporation is one of the world's leading providers of OEM-compatible imaging supplies, photoreceptors, and parts for copiers, printers, MFPs and other imaging equipment. Katun serves more than 12,500 dealer and distributor customers in 123 countries from dozens of worldwide locations.

Katun transformed its accounts payable (AP) department by relocating various functions to other countries. This transformation was made possible with the implementation of Centreviews' Business Intelligence Suite for AP processing. While doing so, the company has been able to go electronic and eliminate decentralized file cabinets full of paper documents that were overwhelming employees.

Recently, we spoke to Rafael Islas, senior accounts payable specialist for Katun, about the benefits Centreviews has brought to the company's accounts payable process.

▲ BETTER CUSTOMER SERVICE

Katun understands the pace of business today and the intense competitive pressures its customers face. It's essential that Katun provides rapid and dependable product deliveries to its customers and in order to accomplish this, Katun needed to get its payables invoices paid accurately, and in a timely manner to ensure good relationships with its numerous service center suppliers worldwide.

Rafael joined the Katun team just as the Centreviews AP solution was being implemented, so it has always been part of his work with the company. He, however, has seen the impact automation has made in processing invoices and serving suppliers, and internal stakeholders, since they can more easily find invoices and the supporting documents they need.

The software has reduced accounts payable processing time from five

The Katun logo is displayed in a white box with a dark green background. The word "KATUN" is written in a bold, blue, sans-serif font with a registered trademark symbol.

COMPANY OVERVIEW

Headquartered in Minneapolis, Katun Corporation is one of the world's leading suppliers of OEM-compatible imaging supplies, photoreceptors, fuser rollers, parts and other products and services for printers, copiers and MFPs. With 38 years of imaging industry expertise, the privately held Katun serves more than 11,300 customers worldwide. For more information, visit Katun online at www.katun.com.

days to a just over one day, Islas says, and it has increased security and controls since documents are archived on a secure, user restricted cloud-based platform. The system also maintains a historical audit trail. Another big benefit is the extra time it has given the AP team to perform higher value activities.

“We have time for monitoring the daily aging of the payables and track other accounts payables indicators,” Islas says. “There’s no doubt we have more time, whether for entering invoices, checking payments, or instantly being able to provide extra information to our suppliers.”

▲ IMPROVED TRANSPARENCY

Islas sees firsthand the improvements Centreviews has brought to Katun by looking at the metrics. The numbers show a clear improvement in processing time even during and throughout the company’s rapid growth over the years.

“Everything is clear before and after” Islas says, “so it’s a clear and present truth that we got big help with Centreviews.”

Having an automated system in place also allows Katun’s leadership team to monitor the department’s progress and identify areas where they can make changes.

▲ BOOSTED MORALE

Its talented staff has made the Katun name synonymous with excellent service, high quality, and outstanding product value. That’s why Katun places an emphasis on attracting and retaining quality employees.

its commitment to the environment because digital processes allow the company to dramatically cut paper waste. Katun has benefited financially, as well, thanks to software that makes it easy to keep customer satisfaction levels high.

BY AUTOMATING ITS ACCOUNTS PAYABLE AND SUPPLY CHAIN SYSTEMS, KATUN HAS BEEN ABLE TO CONTINUE TO GROW WHILE ALSO MAINTAINING HIGH MORALE WITHIN ITS TEAMS.

“I heard that recently we got a bite for a big industry dealer for this business,” Islas says. “There are good things to come.”

As work processes have changed, so have the day-to-day duties of AP team members, and the adjustment has been a positive one.

In recent years, automation has become the norm for businesses across all industries. However, it’s important to choose the right solution. As Katun learned, with the right tools in place, companies can improve employee morale while also keeping customer satisfaction levels high. With metrics in place to track it all, it’s easy to monitor the many ways automation has improved operations.

Islas is personally grateful to work in an environment where he never stops learning since he believes in the importance of keeping his mind strong. Additionally, automation has allowed Katun to maintain

ABOUT CENTREVIEWS

Centreviews Business Intelligence Suite is a simple, scalable, and secure solution that automates accounts payables, accounts receivables, workflow and document management processes and reduces labor with Robotic Process Automation (RPA). It is a suite of solutions that helps companies identify, resolve and prevent problems with their accounts payables, accounts receivables or document management processes. It is a cloud-based, mobile optimized platform that can be integrated with existing processes and technologies that enables companies to implement and maintain best practices for accounts payable, accounts receivable and document management process to improve visibility, improve controls, improve efficiencies, and improve profits! For more information, please call +1.651.675.2600 or visit www.centreviews.com