



centreviews

BUSINESS INTELLIGENCE SUITE

## Centreviews Payables Solution Empowers Automotive Parts Distributor

### AT A GLANCE

- An international parts distributor was challenged by outdated approval processes that were inefficient and costly.
- By using Centreviews Payables Solution, the distributor put controls in place that reduced errors and created an audit trail.
- With a streamlined approval process, the distributor was able to take advantage of early-pay discounts to save money.

### BACKGROUND

As a leading distributor of parts for manufacturers like John Deere, Isuzu, and Volvo, this distributor was enjoying enormous success. Manufacturers around the globe rely upon its parts, including companies in Mexico and Asia. Parts distribution is second nature to this distributor, having worked in the industry for 55 years, but its administrative functions needed improvement.

Managing back-office operations proved challenging due to outdated, inefficient processes. The parts distributor's processes for managing purchases were problematic, operating on an honor system with no approvals in place. With a lack of dollar limits and multiple review processes, approving invoices for purchases took longer than they should have, often making the company ineligible for vendor discounts.

#### PRODUCTS USED



Payables Solution



Receivables Solution



Document Management Solution

One of the biggest benefits to Centreviews' Payables Solution is improved financial controls, which creates an audit trail.

## ▲ CHALLENGE

The distributor needed a solution that would automate its accounts payable process, putting controls in place to prevent costly errors. By implementing a centralized control process, the distributor would also enjoy more efficient approvals processes, giving the company access to early-pay discounts.

After watching a demonstration of Centreviews' Payables Solution the distributor knew it was the right choice for its business model. The solution went even further than the company had imagined, providing features like electronic imaging of each invoice for routing, approval, instantaneous reporting for accruals, and online storage for fast and simple retrievals. With the Payables Solution software package in place, the company would enjoy streamlined operations, resulting in increased efficiency and a reduction in operating cost.

## ▲ SOLUTION: HOW THE PAYABLES SOLUTION IS USED

When invoices are submitted, the system automatically checks for duplicates and compares the invoice amounts against any applicable purchase orders amounts to make sure the amount invoiced is the amount authorized in the purchase order. Invoices that match the purchase order are automatically vouchered and routed for payment. Mis-matches are routed to the appropriate individuals for resolution. Invoices without purchase orders are routed for approvals based on the company's business rules and roles. Centreviews' Payables Solution was deployed on workstations, tablets or mobile, enabling its employees to review and approve invoices anytime and anywhere.

Centreviews created a vendor portal that lets each of the company's vendors view invoices and receive up-to-date payment statuses. Along with a convenient vendor portal, Centreviews Payables Solution gives the distributor a robust reporting tool that extracts information on payments and invoices. At any time, this provides an overview of trends and can help pinpoint vendor issues. Because the solution is scalable, it can grow and change as the distributor's needs evolve, which is a plus for a company that works with an international customer base.

## ▲ RESULTS

The distributor has seen a reduced cost, as well as a need for fewer staff members to process payables invoices and payments. This has allowed talented team members to be assigned to other functions more strategic for the company. Because of the early-pay discounts the distributor is now able to capture, the company has been able to see a significant cost savings on orders.

Within 24 hours of being received at the distributor's headquarters, invoices are available for viewing online. One of the biggest benefits to Centreviews' Payables Solution is improved financial controls, which creates an audit trail. When necessary, administrative staff can see which invoices were approved, as well as the employee that approved them.